

We are excited to start swim lessons on Tuesday, September 7, 2021 for the 2021-2022 school year. There are a few policy and procedure changes from our summer lessons. All adults and children over 2 must wear a mask at all times except when in the swimming pool or shower. Please read the following. Changes are highlighted in yellow.

#### Lesson Information

- All lessons are 25 minutes in length. This shortened time will allow instructors to clean and sanitize between classes.
- Lessons are perpetual and run September 7, 2021 to June 19, 2022.
- Payment for the first month is due at the time of registration. After that, your credit card will be charged on the first of each month for that month's tuition.
- Children of the Sea will give progress updates every 3-4 months at the end of class. We will email families the week before to let families know.
- If your child is ready to move up mid-year, the instructor will work at their level to continue progress. The goal is for the class to move up at a similar pace. If your child is more than 2 levels above, you may be asked to waitlist other classes and/or the front desk will help find another option.
- Instructors may change at any time.

#### Before Class

- No goggles, swimsuits, swim diapers, or towels will be provided. Please bring your own. Goggles, swimsuits and swim diapers will be available for purchase.
- You may use the family changing room to change. During your lesson, please place your belongings in the cubbies or bring it with you to the viewing room.

#### Arrival

- Please arrive no more than 5 minutes before the start of your lesson.
- Please enter through the front door located at the North side of the building. There is a separate exit door located on the East side of the building.
- Masks are required for all patrons and children who enter the building.
- Due to the rising COVID numbers, we ask that you try to limit it to one parent in the facility during swim class and to leave siblings at home. We understand this may not be possible.

#### During Class

- Please drop your child off at the "landing deck." Once your instructor calls them over, they may remove their mask. Parents and siblings may go to the viewing room.
- No parents are allowed on deck with the exception of our Parent Tot and Advanced Parent Tot class.
- We recommend not eating 60 minutes before the class starts. This will help reduce the chance of an accident occurring while in the pool.
- We allow families to photograph their child during lessons. However, personal privacy of other swimmers and families must be respected. We ask that you attempt to photograph or video only your child. We reserve the right to use photographs and video for promotional or training purposes.

## Departure

- The family changing room will be available for changing and showers after class. We ask that families spend no more than 10 minutes after class so that we may properly sanitize between classes.
- Please exit through the side door located East of the building.

## Staff & Additional Sanitation

- During swim class, instructors will wear a face mask or face shield to protect themselves and your child.
- In addition to regular cleaning and sanitizing, all instructors will clean and sanitize the equipment and toys after each class. The front desk will also perform additional cleaning of doors, chairs and commonly touched surfaces every 2-3 hours.

## Refund and Credit Policy

- If you wish to stop lessons prior to June 19, 2022, please talk or email the front desk at [childrenofthesea@ymail.com](mailto:childrenofthesea@ymail.com). You will need to fill out a "drop request form."
- You must pull out by the 20th of the prior month that you would like to stop. (Ex: If you want to stop starting the month of February, you need to let us know by January 20th.)
- Children of the Sea does not give credits for missed classes and does not offer make ups. Children of the Sea offers up to 3 weeks of medical credits per child per calendar year for broken bones or hospitalization.
- **For the rest of 2021, we will allow parents to pull out at any time due to COVID concerns. If you pull out after your payment has been run on the 1st, you will receive a credit on your Children of the Sea account for future lessons. Your spot will not be held and we will open your spot up to the waitlist.**

## Dress Code

- Everyone entering the pool must wear appropriate swim attire.
- All children under the age of 4 years are required to wear an approved swim diaper. Children under 2 years old are required to wear an additional (second) approved swim diaper. Approved swim diapers include disposable swim diapers. At least one of the diapers needs to be a washable swim diaper. We recommend wearing a disposable diaper with a washable swim diaper over.
- Shoulder length hair must be tied back.
- No Band-Aids in the pool.
- No shoes allowed on deck.
- We maintain a smoke free and pet free environment.