

Lesson Information

- All lessons are once a week for 25 minutes in length.
- Lessons are perpetual. This means whatever class you are registered for is yours until you are promoted or you choose to drop the class.
- If you start after the first of the month will be prorated. Payment for the first month is due at the time of registration. After that, your credit card will be charged on the first of each month for that month's tuition. Payment reminders are sent the last week of each month.
- Children of the Sea will give progress updates every 3-4 months at the end of class. We will email families the week before to let families know.
- Once your child is ready to move up, the instructor will let you know to waitlist the next level. Your instructor will work at your child's level until they move into a new class.
- Instructors may change at any time.

Before Class

- No goggles, swimsuits, swim diapers, or towels will be provided. Please bring your own. Goggles, swimsuits and swim diapers will be available for purchase.
- You may use the family changing room to change. During your lesson, please place your belongings in the cubbies or bring it with you to the viewing room.

Arrival

- Please arrive no more than 10 minutes before the start of your lesson.
- Please enter through the front door located at the North side of the building.

During Class

- Please drop your child off at the "landing deck." Once your child's instructor calls them over you may go to the viewing room.
- Please be courteous of other families in our viewing room area. Please take all phone calls to our lobby area or outside. Please mute or use headphones on all electronics.
- No parents are allowed on deck with the exception of our Parent Tot and Advanced Parent Tot class.
- We recommend not eating 60 minutes before the class starts. This will help reduce the chance of an accident occurring while in the pool.
- We allow families to photograph their child during lessons. However, personal privacy of other swimmers and families must be respected. We ask that you attempt to photograph or video only your child. We reserve the right to use photographs and video for promotional or training purposes.

Departure

- The family changing room will be available for changing and showers after class. We ask that families spend no more than 10 minutes after class so that we may properly sanitize between classes.
- Please exit through the front door located North of the building.

Refund and Credit Policy

- If you wish to stop lessons, please talk to or email the front desk at childrenofthesea@ymail.com. You will need to fill out a “Drop Request Form.”
- You must pull out by the 25th of the prior month that you would like to drop. (Ex: If you want to stop starting the month of February, you need to fill out a “Drop Request Form” by January 25th.)
- Children of the Sea does not give credits for missed classes and does not offer make ups. Children of the Sea offers up to 3 weeks of medical credits per child per calendar year for broken bones or hospitalization. The calendar year runs January 1st to December 31st of each year.

Dress Code

- Everyone entering the pool must wear appropriate swim attire.
- All children under the age of 4 years are required to wear an approved swim diaper. Children under 2 years old are required to wear an additional (second) approved swim diaper. Approved swim diapers include disposable swim diapers. At least one of the diapers needs to be a washable swim diaper. We recommend wearing a disposable diaper with a washable swim diaper over.
- Shoulder length hair must be tied back.
- No Band-Aids in the pool.
- No shoes allowed on deck.
- We maintain a smoke free and pet free environment.
- No glass bottles in the facility or parking lot.